2013 Healthcare Systems Process Improvement Conference Overview

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Topics

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SHS Overview

• A society of the Institute of Industrial Engineers (IIE)
  • Nearly 1,000 members of SHS consisting of management engineers, nurses, CEOs, directors, administrators, clinicians, physicians, department managers, professors, and students

• Mission: Contribute to the improvement of healthcare processes through systems engineering, analysis, and process improvement methods

• SHS Conference has collaborated with HIMSS (Healthcare Information Management Systems Society) conference for the past several years and is increasing breadth of the relationship. HIMSS has a SIG (special interest group) for ME-PI (Management Engineering-Process Improvement)
  • HIMSS ME-PI attendees will be invited to SHS closing keynote presentation on Sunday
  • HIMSS-SHS Joint Networking reception on Sunday evening
  • HIMSS ME-PI presentations at HIMSS Conference on Monday
  • SHS attendees offered one day registration to HIMSS to attend ME-PI presentations
Keynote Speakers


Dr. Roger Gerard
Executive Business Partner, ThedaCare, Appleton, Wisconsin
Former Chief Learning Officer
Owner, Sloan & Gerard Consulting

- Responsible for executive coaching and development, system level organizational development and transformation work
- Co-author of "On the Mend", with John Toussaint MD, a Shingo Award winning (2012) book focused on ThedaCare's lean journey
- Former Vice President and Director of Organizational Development of Northern Michigan Hospitals in Petoskey, Michigan.

- Presentation on 3/2 at 10:00AM
Dr. Joseph Guarisco
System Chief of Emergency Services, Ochsner Health System, New Orleans, Louisiana
Chairman Operations Management Committee, American Academy of Emergency Medicine

• Published and lectured on use of automation in workflow redesign and ED process improvement
• Recognized by Press Ganey for innovative use of data and process design in improving patient satisfaction
• Responsible for pioneering web based wait times for emergency departments nationally
• Holds a bachelor’s degree in engineering
• Led an emergency department through the response and recovery from Hurricane Katrina

• Presentation on 3/3 at 3:15PM
Featured Speakers

• Workforce Management: Meeting the Challenges of the New Era with New and Old Tools
  – David Cowan & John Hansmann – Friday 1 - 5pm

• Managing your own Transformation through Career Transitions
  – Jean Ann Larson - Saturday 1:15 – 3:05pm

• The Importance of ROI in Defining Results
  – Frank Overfelt – Saturday 3:25 – 4:15pm

• First There's “Grope” Then There's “Rote” Reflections on Management and Healthcare Transformation
  – Mike Stoecklein - ThedaCare Center for Healthcare Value – Sunday 8 – 9:50am

• Implementation of a Hospital-Wide Labor Productivity Monitoring System
  – Rudy Santacroce – Sunday 10:10 – 11am
Conference Tracks

- Lean Six Sigma
- Patient Flow
- Change Management
- Quality
- Leadership & Management
- Potpourri
- Applied Research
- Human Factors
- IT / EMR (Workflow/Data Management)
Pre-Conference Workshops

Friday, March 1, 2012

8:00AM – 12:00PM

- **(Lean) It’s All About What You Leave Behind – Value and Sustainment**
  - Keith Poole, Nimish Patel, Joseph Swartz, HCA

- **(Management) Principles of Process Consultation & Co-Design for Development of Frontline Teams & Managers**
  - Jason Aaron, VA New England Healthcare

1:00PM - 5:00PM

- **(Lean) Achieving radical reduction in surgery changeover and on time starts**
  - Matt Morrissette, More Effective Consulting, LLC

- **(Management) Workforce Management: Meeting the Challenges of the New Era with New and Old Tools**
  - David Cowan, Georgia Institute of Technology
  - John Hansmann, Tenet
Poster Sessions and Vendor Exhibits
25th Anniversary Celebration

- Recognition and Award Winners
  - Honorees and Recognized People
  - Diplomates
  - President’s Award
  - Joint HIMSS/SHS Award
  - Student Paper Competition
  - Student Case Study Competition
  - SHS Annual Scholarship
  - Volunteer Committees
  - Board Members

- Networking
- Dinner and Cash Bar
- Saturday 6:30 – 9:30pm
What to Expect

• Limitless networking opportunities
  – Table topics at 2 lunches, 3 evening networking receptions, 6 designated times for networking during the day

• Excellent continuing education opportunities
  – Workshops, Conference sessions, Poster presentations

• Fantastic opportunity to reconnect or collaborate with peer practitioners
  – Joint reception with SHS, HIMSS, vendors

• Environment for new improvement idea generation
  – Access to practitioners from world-class institutions
Registration Information

- Registration will open soon
  - Check [http://shsconference.org](http://shsconference.org) for updates under Registration tab
- Student and Team Discount Rates are available
- Hotel reservations should be made through the HIMSS website under the SHS block
  - Information on the conference website under Hotel/Travel tab

[http://shsconference.org](http://shsconference.org)
See You in New Orleans!

• Please refer to the http://shsconference.org for additional information
• For attending this presentation, you will receive information regarding discounted conference registration