Healthcare System Process Improvement Conference 2012 – Conference Overview

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Agenda

• Conference Overview
  – Key Note Speakers
  – Pre-Conference Workshops
  – Features Speakers
  – Session Tracks / Poster Sessions

• What to Expect
  – Networking
  – Idea Sharing
  – Collaboration
  – Current Trends in healthcare process improvement
Keynote Speakers

Dr. Stephen E. Markovich
President, OhioHealth, Riverside Methodist Hospital

- President of Riverside Methodist Hospital, the largest hospital in the OhioHealth system.
- Guides the operations and strategic development for the hospital.
- Served as a physician and an administrator for the hospital since 1996.
- Formerly the senior vice president of operations at the hospital, overseeing all aspects of hospital operations, including strategic planning, capital management and finance.

- **Presentation on 2/19 at 10 AM**
Keynote Speakers

David W. Roberts
Vice President, Government Relations, HIMSS

• Vice president of government relations for HIMSS, the largest U.S. cause-based, not-for-profit healthcare association focused on the optimal use of information technology and management systems for the betterment of healthcare.
• Oversees the association’s congressional, federal and state outreach to influence and educate key stakeholders.
• He also serves as senior executive for the HIMSS Virginia Office, which includes the Office of Government Relations.
• He is the staff liaison to the HIMSS Public Policy Committee.
• Presentation on 2/20/12 at 3:10 PM
Featured Speakers

• Doris Quinn, Ph. D.
  – Director of process improvement and quality education at the University of Texas MD Anderson Cancer Center
  – My Travels with Dr. W. Edwards Deming: The Man and the Message on **Feb. 19 at 8 AM**

• David Cowan, MSHS
  – Executive in Residence and Program Director of the Health Systems Institute at the Georgia Institute of Technology
  – Advancing Career Development on **Feb. 19 at 9 AM**

• Mark Graban, MSME, MBA
  – President of Constancy, Inc.
  – Improving Improvement: From the Suggestion Box to Visual Idea Boards on **Feb. 19 at 1:40 PM**

• Pam Arlotto, MBA
  – President & CEO at Maestro Strategies, LLC
  – Journey to High Value Healthcare: The New Role of Process Improvement on **Feb. 19 at 4:10 PM**

• Bill Schwent, MBA and Julie Silver, MHA (candidate)
  – Performance improvement engineer at BJC HealthCare and Johns Hopkins MHA Program
  – Data-Driven Decision Making: Medication Distribution Analysis on **Feb. 20 at 8 AM**

• Lisa K. Olenski, MBA
  – Performance Improvement Manager at BJC HealthCare
  – What We Didn’t Know We Didn’t Know – and What You Can Learn from It on **Feb. 20 at 10 AM**
Pre-Conference Workshops

• **Saturday, February 19, 2012 from 0800-1200**
  – cLean Hospital – How to Teach Lean Tools Effectively in Healthcare v2.1
    • Keith Poole, Joseph Swartz and Nimish Patel, HCA
  – Measuring Satisfaction With and Without Surveys
    • Robin Lawton, IMTC3
• **Saturday February 19, 2012 from 1300-1700**
  – Lean In Daily Work – Standard Work For Daily Problem Solving – Train the Trainer
    • Brendon Weil and Kevin DeHority, University of Michigan Health System
  – Inpatient Flow – Learn & Apply Lean Techniques to Solve Problems
    • Matt Morrissette, More Effective Consulting, LLC
Conference Tracks

- Lean Six Sigma
- Patient Flow
- Quality
- Academic
- Information Technology
- Human Factors
- Leadership and Management
- Change Management
- Looking Forward
- Potpourri
Poster Sessions and Vendor Exhibits
What to Expect

• Limitless networking opportunities
  – Dutch treat dinners, Cocktail Receptions
• Excellent continuing education opportunities
  – Workshops, Conference sessions, Poster presentations
• Fantastic opportunity to reconnect or collaborate with peer practitioners
  – Joint SHS/HIMSS Group Meeting (2/20 at 430 PM), Vendor Reception
• Environment for new improvement idea generation
  – Access to cutting edge practitioners from world-class institutions
Follow-up and Questions

• Please refer to the [SHS Annual Conference website](#) for additional information

• Webinar participants, upon completion of a feedback survey sent via email, will have access to discounted conference registration