

Susan Seidensticker

Recognized for being awarded diplomate status



BIOGRAPHY INFORMATION:

Since October 2013, Susan has served in the program manager role for Texas Region 2 under the Medicaid Transformation Waiver (approximately 90 projects across a 16-county area). Responsibilities include: coordination of all learning collaborative activities; facilitation of semi-annual reporting to HHSC/CMS; content expert on Category 3 Outcome measures (to demonstrate impact of improvement efforts); and serving as liaison between the state (HHSC) and the performing providers/project owners throughout the region. Susan has the followed profession recognitions: SHS Diplomate as of February 2014; Certified Professional in Healthcare Quality (CPHQ), as administered by NAHQ; Certified Six Sigma Black Belt (CSSBB), as administered by ASQ; and Project Management Professional (PMP), as administered by PMI.