

Muhanad Hirzallah, PhD

Recognized for being awarded diplomate status



BIOGRAPHY INFORMATION:

Muhanad is the President and Managing Consultant of Healthcare Operational and Performance Excellence (HOPE), a consulting and training company focused on improving healthcare processes including clinical and administrative Processes, and a member of the Mayo Clinic Business Accelerator. Muhanad works with hospitals to improve quality and patient safety, improve access and satisfaction while reducing the cost.

Prior to HOPE, Muhanad has worked in different capacity at Mayo Clinic, including Quality Improvement Advisor, Director of Business Applications and Director of Performance Excellence. At the national level, he has served as the Co-Chair for the National Institutes of Health (NIH) - CTSA (Clinical Translational Science Activities) Process Excellence Group (CPEG) for two years.

Muhanad has almost 20 years of experience in process improvement and project management in healthcare, academia and manufacturing. He is a certified Lean Six Sigma Master Black Belt, certified Patient Safety Officer, Certified ADKAR Change Manager, former Malcolm Baldrige Examiner and holds the BS, MS and PhD degrees in Industrial and Systems Engineering.

Muhanad has delivered several speeches at the national and international levels. His speaking portfolio includes the National Institutes of Health (NIH), Yale University, Harvard University, Lehigh University, American Society for Quality (ASQ), Institute of Industrial Engineers Research Conference. Operational Excellence Conference, Healthcare Management Forum and Leaders in Healthcare Conference.