

# Brian Galli, PhD, PE

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## **Current position and company.**

Brian is the Manager of Quality Measurement for EmblemHealth, based in the New York / Long Island region. He leads a team that focuses on the reporting and quality improvement initiatives around HEDIS/QARR reporting and additional key healthcare measures. He is also an adjunct professor at New York Institute of Technology, American Public University System, SUNY Stonybrook, and Long Island University.



**Education history.** Brian obtained his PhD in Engineering Management from Old Dominion, his MS in Engineering Management from Missouri S&T, and his BS in Industrial Engineering from Binghamton University. He has his PE in Industrial Engineering for NYS, his Lean Six Sigma Black Belt, his PMP license from PMI, and his Improvement Advisor certification from IHI.

**Interning while at Binghamton.** For two summers, Brian spent his time applying industrial engineering concepts to health systems in the Binghamton region. It helped solidify his passion for healthcare.

**Started out in manufacturing.** Brian first worked as a Reliability Engineer for Telephonics Corporation (a communication and defense manufacturer) before moving into healthcare in 2011. He sought out an opportunity to be a Black Belt for the Center for Learning and Innovation (corporate university of the North Shore LIJ Health System).

**Day to day operations.** On average, Brian is spending his time applying several Lean and Six Sigma tools in order to improve operational performance for services and processes within clinical and non-clinical operations as well as measures related to healthcare performance. He

provides hands on training on the tools of improvement.

**Useful industrial engineering tools.** While he picks his tools based on the context of the situation, he is often found process mapping, value stream mapping, and applying Lean principles.

**New to SHS.** Brian recently joined SHS but is looking forward to being more involved in the future. He current serves on two committees - Conference and Academic & Student. He believes that SHS is an organization where he can be an active member that shares experiences, gains insights, and learns from other professionals and students. Brian is also active in several divisions and committees in ASQ, PMI, IIE, and ASEM.

**Passion for healthcare.** Brian really enjoys being able to see the tangible impact that his actions can have on patient care and improving the overall performance of the healthcare industry. He believes there are so many areas within healthcare that need IE expertise and he really loves to see how it is applied to healthcare.

**New Yorker!** Brian grew up in Greenlawn, New York, which is located on Long Island. He enjoys hiking, biking, reading, spending time with his family, and relaxing to a movie or television show.

**Future plans.** Within two years, Brian hopes to grow a Lean Six Sigma team within his current health system and move into a senior leadership role. He would also like to serve on committees within his professional organizations. Within 10 years, he plans to achieve an executive leadership position within healthcare. He is also focused on being a peer-reviewed publisher in the field of healthcare and serving as an industry expert in the field of healthcare quality improvement.

**Open door policy.** Brian is determined to make healthcare better and his door (virtual or real) is always open for guidance, advice, or brainstorming.