

Jean Ann Larson, PhD

Current Position and Company. Jean Ann Larson is the Leadership Development Officer for the University of Alabama in Birmingham (UAB) Medicine. Previously, she headed up her own consulting firm partnering with health care organizations, executive teams, leaders and individuals to help them become more productive while bringing results-oriented strategic change into their organizations.

Education History.

Doctorate in Organizational Change, 2011. Pepperdine University, Malibu, California.

Master of Business Administration in International Management, 1985. Thunderbird, School of International Management, Glendale, Arizona.

Bachelor of Science in Industrial Engineering, 1982. Wichita State University, Wichita, Kansas.

Summer Internship Experience. Jean Ann did an engineering summer internship in Weatherford, Oklahoma for 3M Company. 3M is a great company and it was interesting up to a point but it made her even more determined to pursue a career in healthcare.

Work History. Jean Ann has led organizational, professional and business transformations for over two and a half decades. She has served as an internal process engineer and consultant, a change agent, Vice President of Clinical Quality and Safety and Chief Learning Officer founding an award winning and respected corporate university. She also served as a Senior Executive of two large healthcare organizations where she has led the functions of organizational effectiveness, process improvement, executive development, talent management, team building, employee engagement, accreditation, care management, quality and patient safety, as well as several clinical areas.

Day to Day. On a day-to-day basis, Jean Ann might be on a client site helping a team facilitate a breakthrough, working with an executive team to improve their organizational strategies and capabilities, offering a workshop, or she may be writing or giving a key note speech. Jean Ann mostly uses process improvement tools and facilitation techniques along with basic project management tools. It is difficult for her to NOT see ways to improve processes and she often bites her tongue in order not to offer unsolicited suggestions for improvement.

Society for Health Systems (SHS) Involvement. Jean Ann has been a member of SHS for over 25 years. She has served two terms on the board and is a past-

president of the board. She has chaired the SHS Annual conference. She has served as a track chair, moderator and reviewer. In addition, she has presented and provided workshops at many SHS conferences. This past year, she received the President's Award and the HIMSS/SHS Joint Award for Excellence in Healthcare Management Engineering. In 2013, she was a 25th Anniversary SHS Top Ten Honoree.

Why SHS? Jean Ann considers SHS to be her home professional organization where she is able to learn from and network with her peers. Through an SHS workshop years ago, she was invited to write her first book in 1995. Recently, she reached out to her SHS colleagues to invite them to contribute chapters to the book "[Management Engineering: A Guide to Best Practices for Industrial Engineering in Healthcare](#)." In addition, it was through SHS conference tracks on Change Management that she became interested in organizational change, culture and the role of leadership. Looking back, this was probably a major reason Jean Ann decided to pursue a doctorate in Organizational Change.

Favorite Memory of SHS. First, was in 1999 when Jean Ann chaired the SHS national conference in Washington, DC. Second was the 25th anniversary banquet celebrating SHS' 25th anniversary. Another highlight was the book signing with all the contributors of [Management Engineering: A Guide to Best Practices for Industrial Engineering in Healthcare](#).

Location, Location, Location. Jean Ann grew up in the small town of Belleville Kansas, population 1,800. She has lived in Wichita, Kansas; Monterrey, México; Caracas, Venezuela; Phoenix, Arizona; Detroit, Michigan; and Dallas, Texas. She has also spent time in Colombia, Honduras, Chile, Canada and the Czech Republic.

(See next page for more information on Jean Ann.)



Jean Ann Larson, PhD



Other Professional Organizations.

- Board Certified Health Care Executive in the American College of Health Care Executives (FACHE)
- Healthcare Information and Management Systems Society – Fellow, and past Board Vice-Chair
- The Academy of Management – Member & Paper Reviewer
- The Odyssey Consulting Institute
- The World Affairs Council, Dallas
- Organization Development Network – Member & Reviewer
- Leadership Oakland - Alumnus & past Board Member
- Serve on several university curriculum advisory boards in business & engineering – including University of Texas, Arlington and Wichita State University
- Toastmasters en Español

Passion for Healthcare. Healthcare provides so many opportunities to contribute. Also most people who work in healthcare are there because they want to be. They have a passion for what they do. They are also very smart and it is an honor and a privilege to work with such motivated people. Healthcare is an industry that appreciates our contribution and allows us to see the results of our efforts. Jean Ann's mother is a retired nurse in her small town so Jean Ann was able to observe the impact her mom had on the community.

In Her Free Time. When Jean Ann is not at work, you'll find her jogging, doing yoga, reading, listening to music, planning her next travel adventure to South America or Europe, at the theatre, in her garden, writing or doing needlepoint.

Volunteer Activities. To give back, Jean Ann spends time volunteering at Hope's Door, a shelter for victims of domestic violence and Operation Kindness, a no-kill animal shelter.

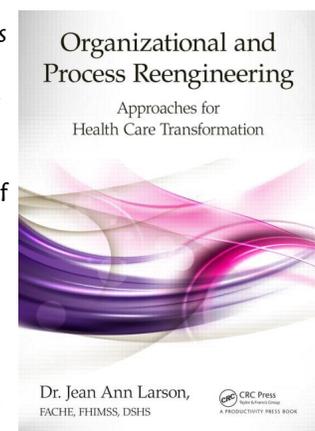
Awards.

- HIMSS/SHS Joint Award for Excellence in Healthcare Management Engineering (2015)
- 25th Anniversary Society of Health Systems Top Ten Honoree (2013)
- Sam Bloomfield Distinguished Engineer in Residence Lecturer –Wichita State University (2011)
- Michigan Health Council Award for Leadership Development (2009)
- ACHE Service Award (2008)
- HIMSS Management Engineering Award (1998)

Future Plans. Jean Ann's two year plan is to continue to grow her consulting practice, fully integrating reengineering and organization change while helping organizations become as effective as possible. In 10 years, Jean Ann hopes that her business will be global helping out organizations in Latin America and other places.

Family Focused. Jean Ann and her husband, Robert, have been married almost 30 years. They have two daughters: Danielle and Natalie. Danielle has a BS and MS in Industrial Engineering from Western Michigan University and she works as a project engineer for Spectrum Health in Grand Rapids, Michigan. Natalie is working her way through college leasing real estate to other students while studying international relations at the University of Texas in Austin.

Jean Ann's latest book is: [Organizational and Process Reengineering Approaches for Health Care Transformation](#), Publication Date 2015. CRC Press.



Click icons to connect with Jean Ann.

LinkedIn



Website