

Amanda Mewborn

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Current Position and Company. Amanda is an Executive Director in the Project Management Office at Piedmont Healthcare in Atlanta, Georgia. She manages strategic projects across the multi-hospital system. Projects usually involve clinical quality, process improvement, or facilities.

Passionate about Healthcare. Amanda finds joy knowing that her work is directly benefiting patients.

Education History. Amanda has a MS in Health Systems from Georgia Tech, a BS in Industrial Engineering from Georgia Tech, and a BS in Nursing from Georgia State.

Hearing about Healthcare Industrial Engineering. When in college, Mary Ellen Skeens, a sorority sister, told Amanda about the interesting work that she was doing at VHA Georgia. Amanda decided to try healthcare out, and after a short time, she knew healthcare was the right industry for her!

Experience in Healthcare Industry and SHS. Amanda has over 15 years in healthcare and she has been a Society for Health Systems (SHS)

member since 2006. Amanda started working in hospitals, in departments such as finance, revenue cycle, and service excellence. Then, she went to a software company to design software and help customers learn how to change their operations to get the most value out of the software. Amanda also worked for a research institution and helped the military with improving their processes in hospitals. Most recently, Amanda worked for an architecture firm doing operational planning.

SHS Involvement. Amanda served as President of SHS last year and is currently serving on the Board of Directors as Past President. Amanda has been active in the conference committee as reviewer, track chair, and conference chair. She also served as a Director on the SHS Board of Directors. Amanda likes the SHS community of improvement professionals, networking, sharing ideas and discussing successes/failures. She really enjoys getting to see people at the annual conference too!

Useful Industrial Engineering Tools. Amanda often turns to lean tools, data analysis, and project management tools to improve healthcare.

Favorite Memory of SHS. Amanda really enjoyed the 2013 Healthcare Systems Process Improvement Conference in New Orleans. SHS celebrated their 25 year anniversary and Amanda served as chair of the conference!

Georgia on Her Mind. When not at work, Amanda can be found at home in Georgia. She enjoys hiking, biking, and swimming.

Other Hobbies and Involvement. Amanda is a senior member of IISE and a Diplomate in SHS.